



Press Release



COMPAREX España with HP OpenView and the new technological proposal

CPXReady
"GUARANTEING AVAILABILITY"

Madrid, 20 January 2006 – Last 14 December, in Mérida, **CPXReady** was inaugurated, a centre created by Comparex España in order to provide Technological Management Services to the companies, which can optimize their costs and resources, together with the range of HP OpenView products



Why does **CPXReady** come up? Due to the increasing demand of services which guarantee quality, availability and operability in the company information systems, Comparex España has offered its proposal for a Technological Center which provides this kind of Services **CPXReady**.

CPXReady covers the following possible needs from its customers:

- Availability of remote management for hardware and software infrastructures which support the information systems.
- Availability of a specialized support on the infrastructures.
- Availability of a technical Support Center.
- Availability of Users Support Center.
- Availability of 24 x 7 assistance on the infrastructures.
- Technological platforms managed Security.

¿What services does **CPXReady** offer? With the help of HP OpenView we can have some products which allow us to centralize and sample the customers TIC systems infrastructures state and make a preventive and corrective management of them. These services are included in the initial general services as:

- **Service 1 – Monitoring and Remote Management.** It allows:
 - To know the TIC physical infrastructures state.
 - To know the elements logical infrastructure state.
 - To receive and notify automatically the happenings.
 - To detect automatically new elements connected to the network.
 - To know the level of occupation in the servers, data processors, disks, applications.
- **Service 2 – Incidences management.** This service is focused on the implementation of a unique contact point with the TIC users departments, so that the final user can have a unique assistance centre where to register any kind of requirement such as queries, incidences, Services requests, tasks and complaints.
- **Service 3 – Security management.** With specific security elements (identity managements, firewall, antivirus, antispam, intrusion, vpn)

CPXReady offers to the companies the possibility to secure the information technology systems together with Sonicwall, a company specialized in security environments.

CPX Ready has its head office in our offices in Mérida.

Comparex España wants to create a demand which covers from an initial territorial level to a national level for 3 years so that it is possible to export this service abroad in Europe within 3 years, expanding this business model to other Comparex offices all over its 11 international branches.

About HP

HP is a technology solutions supplier for technological for individuals, companies and institutions all over the world. Our offer covers from information technology infrastructure to company information technology, consume, image, printing and global services. For further information about HP (NYSE, NASDAQ: HPQ): <http://www.hp.com>

About COMPAREX

Multinational company, independent systems integrator and supplier for IT services, over 30 years experienced in Data Center, focused on the customer needs and with important strategic agreements with leader manufacturers IBM, EMC, HP, SUN MICROSYSTEM, CITRIX, etc. Comparex has presence in 10 European countries (Belgium/Luxemburg, Germany, Holland, Austria, Poland, Spain, Slovaquia, Chequia, Hungary).

Comparex España has offices in Madrid, Barcelona, Merida and Valencia. For further information: <http://www.comparex.es>